



Dorothy Lee

Thu, 01/09/2016 - 18:19 -- Barry Fong

See Dorothy's entry on the [Waltham Forest Directory](#).

Postcode: E17



Icon:

Contact: Dorothy Lee

Contact position: Childminder

Display Contact:

Telephone number: 07808 550 184

Remit: [Early Years](#)

Rate: No votes yet

URN: EY462255

Town: Walthamstow

Inspection Date: 23/06/16

Email address: dotlee@live.co.uk

Strategic support:

View Ofsted data about this

provider: <http://www.ofsted.gov.uk/inspection-reports/find-inspection-report/provider/CARE/EY462255>

Was this page useful?: Was this page useful?

Contact log: **Comment:** CM sent DW a text message to call back re a Fees payment issue that she was having with a parent and would like to discuss this.

Date uploaded: Thursday, 8 June, 2017

Comment: CM rang to get some advice re a parent and the issues she was having with the payment of fees and the damage to her front door. See NOV's

Date uploaded: Monday, 12 June, 2017

Comment: CM sent a message that she had thought about what was discussed and she will provide the parent with 6 invoices, detailing the payments for each month of the contract.

Date uploaded: Tuesday, 13 June, 2017

Comment: CM sent a message to let DO know that the baby was off sick and she was waiting to hear from the dad what was wrong.

Date uploaded: Friday, 16 June, 2017

Comment: CM sent a message querying if the training that night had been cancelled as no one

was there. This was not seen by DW until the next day.

Date uploaded: Wednesday, 5 July, 2017

Comment: Tel & email support was provided to Dorothy with info on verifying 30 hr code-

Date uploaded: Monday, 2 October, 2017

Comment: Dorothy called the office to say she has not received an updated password re-set for the EYP Hub. The query has been forwarded to open objects.

Date uploaded: Monday, 16 October, 2017

Comment: Called Dorothy to respond and clarify details of her email re additional charges for free entitlement; contract with parent. No answer to mobile.

Date uploaded: Friday, 22 December, 2017

Comment: Dorothy called to enquire about where she could find the parent declaration form. Attached a copy to email as she is unsure about log in details for the HUB.

Date uploaded: Tuesday, 2 January, 2018

Comment: Emailed CM to remind her to submit her census form.

Date uploaded: Wednesday, 24 January, 2018

Comment: CM is going to attend Wyemead this week to access support to submit her Census form.

Date uploaded: Tuesday, 30 January, 2018

Comment: CM attended Wyemead to complete census form, however she could not log into the Anycoms system. CM has asked Louise Jelks to reset her password, and she is going to attend Higham Hill Drop-in on Monday to complete the form.

Date uploaded: Thursday, 1 February, 2018

Comment: Dorothy was supported to complete the census. at the drop in.

Date uploaded: Monday, 5 February, 2018

Comment: Called Dorothy to inform re place creation grant.

Date uploaded: Thursday, 1 March, 2018

Comment: Email support to amend place creation invoice.

Date uploaded: Monday, 5 March, 2018

Comment: Dorothy attended the drop in for support with the EYP hub & to book onto the drop-in briefing session. She did not have log in details; unable to assist for booking training; advised to reset password. Dorothy later informed me she had called Katre earlier and was advised to speak to Marc. Called Marc; unable to get through. Advised Dorothy to contact Katre/Marc later for assistance with log in for EYP Hub.

Date uploaded: Monday, 12 March, 2018

Comment: Called Dorothy to encourage booking for conference on HUB; login-in probs discussed;

Dorothy will try again and report if probs exist.

Date uploaded: Monday, 2 July, 2018

Comment: QMV arranged. Not available for the 3rd.

Date uploaded: Friday, 24 August, 2018

Comment: Discussed action on QMV; to be reviewed at Drop in on 8th.

Date uploaded: Thursday, 4 October, 2018

Comment: Reviewed action on QMV; action complete.

Date uploaded: Monday, 8 October, 2018

Subscription group: Subscribing school

Source URL: <https://thehub.walthamforest.gov.uk/directory/dorothy-lee>